



U.S. Embassy in Ghana

Visas

Important Update: The U.S. Embassy in Accra is moving to a new visa services provider on August 26, 2024. Access to the old visa service provider's website and services will cease on August 16, 2024. **You will not be able to make a new visa appointment, cancel or reschedule an existing appointment, or access customer service, between August 16 and August 26, 2024.**

All current nonimmigrant visa interview appointments remain valid.

If your interview is scheduled on or before August 16: No further action is required. You may continue to access your account at ustraveldocs.com to review your appointment details and contact customer service as necessary.

If your interview is scheduled between August 16 and August 26: No further action is required, but you will no longer have access to your ustraveldocs.com account after August 16. This means you will not be able to cancel or reschedule your appointment from August 16 to August 26 and will have no access to customer service. **You should print your appointment confirmation letter before August 16**, and we strongly encourage you to attend your visa interview. If you fail to appear for your scheduled interview, please check here after August 26 for instructions on rescheduling your appointment.

If your interview is scheduled for August 26 or later: No further action is required, but you will no longer have access to your ustraveldocs.com account after August 16. This means you will not be able to cancel or reschedule your appointment from August 16 to August 26 and will have no access to customer service. **Beginning August 26, check this website for a link to the new visa services website and updated information on creating a new user account.** You will need to create this new account to review your account information, make changes, submit requests, or to contact customer service. Print your appointment confirmation letter before August 16 in case you experience technical issues in creating your new account. Applicants must resubmit requests for expedited appointments if they have not received a response by August 16.

If you have paid the visa application fee but have not scheduled an interview: We strongly encourage you to schedule a visa appointment as soon as possible, and read the information provided above based on your interview date.

If you have not paid the visa application fee and are planning to travel to the United States in August or September: We strongly encourage you to pay the visa application fee and schedule your visa appointment as soon as possible, and read the information provided above based on your interview date. Please note that visa appointment slots in August and September are very limited, and you may not be able to schedule your appointment before your travel date. If so, you may wish to wait until after August 26 to begin the nonimmigrant visa process.

If you have not paid the MRV fee and are planning to travel to the United States after August or September: We recommend that you wait until after August 26 to begin the nonimmigrant visa process.

IMPORTANT DATES:

August 16 – Last day to access your account on ustraveldocs.com to pay the visa application fee, schedule appointments, and contact customer service.

August 21 – Last day to drop off your documents at Premium Delivery locations.

August 23 – Last day to drop off your documents at locations in Ghana for delivery to the Embassy.

August 26 – New visa appointment website goes live. Fee payments, appointment scheduling, and customer service are available. New document drop-off and pickup locations are available.

The purpose of your intended travel and other facts will determine what type of visa is required under U.S. immigration law. As a visa applicant, you will need to establish that you meet all requirements to receive the category of visa for which you are applying.

See our [Directory of Visa Categories on usvisas.state.gov](https://usvisas.state.gov) to determine which visa category might be appropriate for your purpose of travel to the United States.

What is a Visa?

A citizen of a foreign country who seeks to enter the United States generally must first obtain a U.S. visa, which is placed in the traveler's passport, a travel document issued by the traveler's country of citizenship.

Certain international travelers may be eligible to travel to the United States without a visa if they meet the requirements for visa-free travel. The Visa section of this website is all about U.S. visas for foreign citizens to travel to the United States.

(Note: U.S. citizens don't need a U.S. visa for travel, but when planning travel abroad may need a visa issued by the embassy of the country they wish to visit.)

Customer Service Statement

The Department of State manages the visa process strictly but fairly in order to best protect the United States. We are committed to the essential openness for which the United States has always been known. Travel to the United States is welcomed and encouraged.

We promise to you, the visa applicant, that:

- We will treat you with dignity and respect, even if we are unable to grant you a visa.
- We will treat you as an individual and your case as unique.
- We will remember that, to you, a visa interview may be a new or intimidating experience and that you may be nervous.
- We will use the limited time available for the interview to get as full a picture as possible of your travel plans and intentions.
- We will use our available resources to fairly assist all applicants to get appointments to allow travel in time for business, study, and other important obligations.

- We will post detailed and accurate information on visa requirements and application procedures on every Embassy and Consulate website.
- We will provide information on non-immigrant appointment waiting times at every Embassy and Consulate posted on <http://travel.state.gov>.
- We will explain the reason for any visa denial to you.

Furthermore, if you are a:

- Student, we will make every effort to ensure that you get an appointment and, if qualified, a visa in time to start classes.
- Medical and humanitarian emergency traveler, we will expedite processing for those dealing with life threatening emergencies.
- Business traveler, we will establish appropriate mechanisms to facilitate business travel and expedite cases of particular concern to American business.

At the same time, we expect you, the visa applicant, to:

- Plan your travel and visa application as far in advance as possible.
- Complete your application fully and accurately.
- Be forthcoming about your purpose and plans.
- Prepare for your interview by being able to clearly and concisely describe your intentions.

This is the official website of the U.S. Embassy in Ghana. External links to other Internet sites should not be construed as an endorsement of the views or privacy policies contained therein.

